

When a MEAL RECIPIENT has Fallen or is Critically Ill

1. If you discover the person has fallen or had a medical emergency and they are:

a. Not breathing

- Call 911.
- If you have CPR training, initiate CPR.

b. Breathing but unconscious, very sick or injured OR

Conscious but cannot get back up on their own

- Call 911.

2. After Emergency Responders arrive:

- Ask responders what hospital they are taking the person to.
- Inform your Senior Center staff contact or coordinator of incident/hospital information. They will contact the person's emergency contact. (*If your contact is unavailable, leave a message with the receptionist at Senior Center or call RSVP at 238-7787.*)

3. If the person has fallen/had a medical emergency BUT they are:

- Able to get back up on their own
- Have no visible injuries,
- Able to move all limbs and walk without pain.
- Did not hit their head on their fall

a. If they DO want to be assessed:

- Call 911 OR if they prefer, call your staff contact or coordinator to request that they call the meal recipient's emergency contact.
- Wait with them until emergency responder or emergency contact arrives.
- Ask responders what hospital they are taking the person to.
- Inform your staff contact or coordinator of incident/hospital information. They will contact the person's emergency contact if necessary. *(If your contact is unavailable, leave a message with the Senior Center receptionist or call RSVP at 238-7787.)*

b. If they DO NOT want to be assessed:

- Report the incident to your staff contact or coordinator. They will contact the meal recipient's emergency contact to let them know of the incident.