

# RSVP of Dane County

*...where volunteers make a difference*

## Our 43rd Year

## Retired and Senior Volunteer Program



**Annual Report 2015**

## RSVP...where volunteers make a difference

In this 2015 Annual Report, you will learn about our programs and services---“what” we do. But “why” do we do it? Why is RSVP so important? For seniors, RSVP provides services such as transportation/escort to medical appointments and meal delivery, helping older adults remain independent and in their homes as long as possible. We help seniors stretch their resources by enabling them to age in place. RSVP also benefits seniors by reducing isolation. Many of our volunteers are at risk of isolation as their social networks shrink because they are no longer employed, they have moved or their family has moved away, or because they have experienced the loss of loved ones and friends. Volunteer service offers older adults an opportunity to stay connected with a larger community and make new friends. The services our volunteers provide also reduce isolation experienced by our passengers and home-delivered meal recipients.

Looking back at 2015, we are especially proud of all that we have accomplished. Some examples:

- 40<sup>th</sup> Anniversary of Driver Services and two grants to help us recruit additional drivers: Oakwood Foundation 2015 grant targeting Madison recruitment, and the announcement of funding to continue recruitment in 2016 county-wide from the Madison Community Foundation William E. and Edna B. Walker Fund for the Elderly.
- 50<sup>th</sup> Anniversary of Foster Grandparents nationwide. Our Foster Grandparent program celebrated its 15<sup>th</sup> year!
- Expansion of our Bus Buddy program to include more group trips, helping older adults to increase their independence by learning how to use public transportation.
- Expansion of our Computer Buddy program to Madison elementary schools and the Neighborhood House Community Center.
- Formation of a new RSVP Advisory Council to complement our Board of Directors, increasing community input for RSVP.
- Creation of a new Diversity Committee to expand our diversity efforts, including a new partnership with Centro Hispano to offer sewing classes to their participants and the development of a recruitment brochure in Spanish.
- Development of a new Strategic Plan to be implemented in 2016.
- Recipient of the Distinguished Service Nonprofit Award -- 2015 United Way of Dane County Community Volunteer Awards
- RSVP's new website. Please check it out at [www.rsvpdane.org](http://www.rsvpdane.org)

All this and more was achieved due to the support of our RSVP and Foster Grandparent volunteers, board members, staff, funders, and donors. When so many work together to further our mission, anything is possible!

Margie Zutter, Executive Director

*“Makes you feel good and appreciated being able to help people.”* ...RSVP Volunteer

*“I must tell you that I continue to love my time in the schools. Today, one child told me she had missed me and asked if she could give me a hug. Another child, who doesn't accomplish much typically, wrote a whole page today with me. It's a great feeling to belong.”* ...RSVP School Tutor

*“The service was perfect. The driver sat and talked for almost three hours of my visit. It was moral support. I could not survive without this service. I really have no other sources other than a cab. I think this is a great organization doing something to truly help people.”* ...Driver Services Sun Prairie Veteran Passenger

# HISTORY, MISSION, VISION and 2015 VOLUNTEER STATISTICS

## HISTORY

In 1969, the Retired and Senior Volunteer Program (RSVP) was created as a national volunteer program under the Administration on Aging as part of the Older Americans Act. In 1971, eleven programs were launched, and they became part of the National Volunteer Agency, ACTION (now the Corporation for National and Community Service.) In 1972, we became the first RSVP program in Wisconsin, and then in 2000, added a Foster Grandparent Program. RSVP is the largest volunteer program for adults age 55 and over, with almost 300,000 volunteers across the country in nearly 700 programs. With over 2,000 volunteers, RSVP of Dane County is one of the largest programs in the United States.

## MISSION

To make a positive impact in the community by recruiting volunteers 55 and older to help deliver priority services to people of all ages, providing Dane County with a valuable resource.

RSVP seeks to:

- ◆ utilize the skills, knowledge and life experiences of people who are retired, helping them to lead healthy, productive lives;
- ◆ respond to increasing requests for volunteers to help meet critical needs;
- ◆ increase the variety of volunteer opportunities;
- ◆ provide opportunities for intergenerational projects and age-integrated activities;
- ◆ plan programming in cooperation with the groups, agencies and institutions with which it is involved, as needed and requested;
- ◆ involve volunteers in planning and decision-making on community programs, boards and committees;
- ◆ increase public awareness concerning contributions and needs of people age 55 and over and improve the image of aging.

## VISION

RSVP aspires to build and expand a community wide network of volunteers and organizations that unites compassionate, experienced adults with meaningful and fulfilling service opportunities, which enrich the lives of the volunteers while enhancing support for people in need.

## 2015 VOLUNTEERS IN SERVICE

**Total volunteer hours: 178,241**

This is the equivalent of an 85-person workforce dedicated to serving thousands of Dane County residents in need! Our volunteer hours are valued at over \$4 million using data reported by the Independent Sector ([www.independentsector.org](http://www.independentsector.org)).

Total volunteers reporting hours: 1,615

Gender: 32.1% Male, 67.9% Female

### Number of Volunteers by Age

Under Age 55	117	7.2%
Age 55-59	55	3.4%
Age 60-69	486	30.1%
Age 70-79	627	38.8%
Age 80-84	203	12.6%
Age 85+	127	7.9%

### Number of Volunteers by Community

Belleville	- 68
Black Earth	- 11
Blue Mounds	- 16
Brooklyn	- 13
Cambridge	- 10
Cottage Grove	- 14
Cross Plains	- 24
Dane	- 8
Deerfield	- 7
DeForest	- 98
Lodi	- 7
Madison/Monona/Fitchburg	- 615
McFarland	- 49
Marshall	- 6
Mazomanie	- 16
Middleton	- 83
Mt. Horeb	- 50
New Glarus	- 9
Oregon	- 112
Stoughton	- 74
Sun Prairie	- 40
Verona	- 88
Waunakee	- 151
Windsor	- 13
Other Communities	- 33
Total Volunteers	- 1,615

Total volunteers recruited in 2015: 211

# BOARD, ADVISORY COUNCIL, COMMITTEE MEMBERS and STAFF

## BOARD OF DIRECTORS

**Alison Koelsch**, President  
**Diane Wiedenbeck**, Vice President  
**Margaret Jensen**, Secretary  
**Jack Anderson**, Treasurer  
**Kelly Krein**, Immediate Past President  
**Mary Brown**  
**Angela L. Haskin**  
**Carroll Heideman**  
**Bob Herbst**  
**Richard R. Hoffman**  
**James G. Jenkins**  
**Mike Plautz**  
**Sonia Ramirez**  
**Pat Reidy**  
**Eric Smith**

\* Terms Ended in 2015

\* **Margaret (Peg) Davey**

\* **Donna Montgomery**

## ADVISORY COUNCIL

**Tom Krauskopf**, President  
**Bill Arthur**  
**Peg Davey**  
**Tom Howells**  
**Ingrid Kundinger**  
**Joyce Leichtenberg**  
**Rita Meihnsner**  
**Donna Montgomery**  
**Cindy Mosiman**  
**Theresa Sanders**  
**Cathy Swanson-Hayes**  
**Char Tortorice**  
**Gray Williams**

## RSVP Committees

### Board Committees

Agency Assessment  
Development  
Diversity  
Executive  
Financial Oversight and Planning  
Grants  
Marketing  
Nominating  
Personnel  
Recognition

### Support Committees and Subcommittees

FGP Advisory Council  
TRIAD Conference Planning  
Cottage Grove Triad  
Sun Prairie Triad  
SW Madison Triad  
Verona Triad

### RSVP Committee Members

Jack Anderson, Kevin Brown, Nancy Bunbury, Deputy Mike Butler, Peg Davey, Mary Dwyer, Deputy Leslie Fox, Jeani Gabor, Shari Gray-Dorn, Ian Hannah, Lt. Mike Hanson, Carroll Heideman, John Hendrick, Bob Herbst, Dick Hoffman, Eric Howland, Isabel Hubbard, Jim Jenkins, Margaret Jensen, Dick Josephson, Myra Josephson, Lt. Penny Kiefer, Katie Kluesner, Alison Koelsch, Tom Krauskopf, Jeff Kravat, Kelly Krein, Roland Krogstad, Nancy Lanyon, Bev Maddrell, Laura Mael, Charlene Maleug, Mick Maier, Cathy McMillan, Donna Montgomery, Jane Morgan, Jayne Mullins, Judy Olson, Larry Orr, Pat Osborn, Mike Plautz, Sonia Ramirez, Melody Riedel, Pat Reidy, Terri Schimell-Woods, Kris Schutte, Cathy Swanson-Hayes, Eric Smith, Deborah Speckmann, Suzanne Stute, Judy Suchman, Jason Weber, Diane Wiedenbeck, Lori Wirth, Paul Wurst

## RSVP Staff

**Margie Zutter**  
Executive Director

**Diana Jost**  
Assistant Director

**Jack Guzman**  
Office Support Administrator

**Krishna Sijapati**  
Accountant

**Andrea Beaster**  
Intergenerational/Foster Grandparent Program Coordinator

**Mary Schmelzer**  
Group Projects/Homeworkers Program Coordinator and Driver Services Recruiter

**Robin Heilprin**  
Madison/Monona Ride Coordinator

**Jan Karst**  
Community Connections Coordinator

**Gene Kundert**  
Driver Services Manager

**Tom Poppe**  
Vets Helping Vets Coordinator

**Debbie Bormann**  
Driver Services Coordinator/  
Administrative Assistant

**Mary Stamstad**  
TRIAD Coordinator

\*\* Employment ended in 2015/2016

\*\* **Denise James**

\*\* **Paula Reif**

\*\* **Akeem Torres**

## FINANCIALS

### FINANCIAL REPORT

December 31, 2015

<u>REVENUE</u>	
Corporation for National and Community Service	205,788
Wisconsin Department of Health Services	
Foster Grandparent Program (FGP)	60,012
State of Wisconsin	16,884
Dane Co. Department of Human Services	423,178
City of Madison Community Services	58,948
Other Grants and Contract Revenue	7,343
Contributions	151,447
Other Revenue	7,039
Investment Income/Loss	1,730
Donated Facility, Services and Materials	47,495
Restricted Contribution	2,000
Bequest Contributions	225,000
<b>TOTAL REVENUE</b>	<b>\$1,206,864</b>

#### EXPENSES

<b>VOLUNTEER SUPPORT EXPENSES</b>	
Salaries and Fringe	555,912
Operating & Vol. Support	120,429
Donated Facility, Services and Materials	47,495
<b>TOTAL VOLUNTEER SUPPORT</b>	<b>\$723,836</b>

<b>VOLUNTEER EXPENSES</b>	
Driver Services/FGP— Reimbursements	202,448
Other Volunteer Expenses	44,797
<b>TOTAL VOLUNTEER EXPENSES</b>	<b>\$247,245</b>
<b>TOTAL EXPENSES</b>	<b>\$971,081</b>
<b>EXCESS OF REVENUE OVER EXPENSES</b>	<b>*\$235,783</b>

\* Includes \$225,000 designated for Legacy Fund

### BALANCE SHEET

December 31, 2015

<u>CURRENT ASSETS</u>	
Cash	379,296
Receivables	30,143
Prepaid Expenses	6,691
<b>TOTAL CURRENT ASSETS</b>	<b>\$416,130</b>
<u>EQUIPMENT</u>	
Office Equipment	46,135
Less Accumulated Depreciation	(33,077)
<b>EQUIPMENT - NET</b>	<b>13,058</b>
<u>OTHER ASSETS</u>	
Certificate of Deposit	75,886
Investments	124,660
Beneficial Interest Endowment - MCF	30,285
<b>TOTAL OTHER ASSETS</b>	<b>230,831</b>
<b>TOTAL ASSETS</b>	<b>\$660,019</b>
<u>LIABILITIES AND FUND BALANCE</u>	
<u>CURRENT LIABILITIES</u>	
Accounts Payable	22,142
Accrued Payroll Liabilities	32,551
Deferred Revenue	66,056
<b>TOTAL LIABILITIES</b>	<b>\$120,749</b>
<u>NET ASSETS</u>	
Undesignated	134,886
Designated For Operating Reserve	100,000
Designated for Legacy fund	225,000
Designated for Agency Endowment—MCF	30,285
<b>Total Unrestricted</b>	<b>490,171</b>
Temporarily Restricted	24,099
Permanently Restricted	25,000
<b>Total Restricted Assets</b>	<b>539,270</b>
<b>Total Liabilities and Net Assets</b>	<b>\$660,019</b>

2015 Financial Statement: The Statement of Financial Position and  
Statement of Activities have been audited

By Wegner CPAs, LLP.

Copies of the complete audit report are available upon request.

## PROGRAMS

### COMMUNITY CONNECTIONS

Volunteers extend agency services in nonprofit and public agencies throughout Dane County. RSVP matches a wide variety of volunteer options with the skills and interests of willing volunteers.

2015: 716 Volunteers    69 Stations    86,180 Hours



### DRIVER ESCORTS, HOME - DELIVERED MEALS and VETS HELPING VETS DRIVERS

Volunteer drivers provide transportation to Dane County residents age 60 or older and home delivered meals outside the city of Madison. Vets Helping Vets, recruits veterans as volunteer drivers to assist veterans of all ages and their families as well as seniors needing transportation to medical appointments.

2015: 599 Volunteers    15 Stations    33,106 Hours

389,160 miles of driving - the equivalent of over 14 trips around the world!  
8,898 rides for 1,148 passengers. Of these rides, 3,988 were for 490 veterans of all ages and their family members.  
Estimated savings to Dane County is over \$765,000 using RSVP instead of a for-profit service.  
71,534 meals delivered to 898 frail elderly  
RSVP volunteers provided rides and delivered meals to help 2,046 older adults remain independent and in their homes longer!

### INTERGENERATIONAL

The Intergenerational Program connects older adults with children and youth in Dane County. Intergenerational volunteers work with students across Dane County, volunteering as tutors, computer buddies, guest speakers and as support to students in the classroom. Intergenerational volunteers also work with children at various community nonprofit organizations in Dane County.

2015: 294 Volunteers    16 Stations    10,886 Hours

School volunteers work with over 700 students in nearly 100 Dane County schools.

In the Computer Buddy Program, 65 volunteers correspond with 80 students in Dane County Schools and the Madison Neighborhood House.





## PROGRAMS

### FOSTER GRANDPARENTS (FGP)

Foster Grandparents volunteer 15-30 hours/week in area schools, Head Start sites, neighborhood centers and other nonprofits, helping children in academics and social skills directed at school readiness. Income eligible volunteers age 55 and older receive a stipend.



2015: 14 Volunteers    6 Stations    9,347 Hours  
162 Children served

### TRIAD

Triad promotes crime prevention and safety for seniors. Law enforcement, fire departments, EMS, senior volunteers, senior centers and agencies join in committees to plan seminars and programs. In 2015, the Dane County/State Triad Crime Prevention and Safety Conference & Expo had an attendance of approximately 300 people.



2015: 50 Volunteers    4 Triad Sites    881 Hours

741 seniors, community members and law enforcement representatives participated in Triad programs. There were 31 presentations and projects.

### BUS BUDDY & BUS BUDDY TOURS

Volunteers teach other older adults, individually or in groups, how to achieve more independence and mobility by using the Madison Metropolitan Bus System.



2015: 4 Volunteers    1 Station    114 Hours

Bus Buddy tours hosted 4 trips with over 20 participants each trip in 2015.

### GROUP PROJECTS/HOMEWORKERS

Volunteers share their knitting, crocheting and sewing skills to create quilts, afghans, winter outerwear, sweaters, walker/wheelchair bags, chemo caps, fidget blankets, bears, and other handmade items. Finished items are distributed to schools, churches, and nonprofit and public agencies, who in turn share them with people in need of all ages.



2015: 188 Volunteers    11 Stations    37,098 Hours

8,763 items distributed to 76 recipient agencies valued at \$59,221.60

2,155 pounds of donated materials were recycled and diverted from the landfill.

## GIVING STATEMENT

Thank you to all who support RSVP of Dane County. We are grateful for all the individuals, community groups, corporations and funders who have helped RSVP volunteers respond to community needs through a 2015 contribution. Due to space constraints, only gifts of \$50.00 or more are recognized here. We also thank our many in-kind donors who help sustain our programs.

There are several ways to make a contribution to RSVP:

**Annual Fund, Memorials and Tributes:** Volunteers, family members and friends can be recognized through a tribute or memorial listed in *RSVP News Notes*, our quarterly newsletter.

**Sweepstakes:** An annual fundraising appeal with a chance to win a prize!

**Tony Farina Endowment Fund:** This permanent endowment fund was created in 1998 to support RSVP volunteer programs. You may make your gift directly to RSVP of Dane County, Inc. or to the Madison Community Foundation by noting your contribution is for the Tony Farina Endowment Fund for RSVP.

**Heideman Endowed Fund for Staff Compensation:** This “emergency” fund was created in 2007 to provide program and support staff with a minimal salary increase during difficult economic times. You may make your gift directly to RSVP by noting your contribution is for the Heideman Endowed Fund.

**Legacy Fund:** By including a planned gift in your estate plan, you help to ensure that RSVP will have the financial support to continue its programs for future generations. You also make a lasting, powerful statement to family and friends about your values and encourage others to share in your vision.

**In-Kind Gifts:** RSVP welcomes in-kind contributions such as program supplies, volunteer appreciation gifts and office equipment or supplies.

In the 40<sup>th</sup> Anniversary year, the **Leadership Circle**, formed in 2008, was restructured to recognize a range of cumulative individual contribution levels. There are now more than 80 people who have made significant financial contributions over time. These contributions have been so important, enabling RSVP to maintain and even expand some services in spite of our challenging economic years. *“Never in my wildest imaginings did I think that my small donations could ever be counted as significant. But small efforts over time really do add up and now I find myself a member of RSVP’s Leadership Circle!”*

In 2015, RSVP received significant planned gifts from the Eileen Erb Trust and the Dave Stucki Individual Retirement Account, establishing a Legacy Fund. Our **Legacy Circle** recognizes our friends and supporters whose generous donations will help us meet the ever-growing demands for our services in the future.

*“For many years, my husband and I were supporters of and contributors to RSVP, and now I continue that legacy. Here’s why: RSVP of Dane County has so many varied projects in the community that are significant, important, and life-changing. It touches and supports the lives of people who are older - and younger - through the work of its devoted staff and the hands-on help of its many dedicated volunteers. Our community simply would not and could not be what it is without RSVP!”* ...RSVP Board Member

*“I enjoy my volunteer activities at RSVP because they offer a person a variety of opportunities based on the volunteer’s interests. I like to make monetary donations to RSVP to allow such programs as this to continue, as they provide important resources to Dane County residents.”* ...RSVP Volunteer



## DONORS

### 2015 MAJOR FUNDERS

City of Madison  
Corporation for National and Community  
Service  
Dane County Department of  
Human Services  
WI Department of Health Services

### LEGACY CIRCLE

Eileen Erb Trust  
Kevin Gould  
Carroll Heideman  
Dave Stucki

### LEADERSHIP CIRCLE

#### Diamond Level - \$10,000+ cumulative

Kevin Gould and Nancy Baillies  
Carroll Heideman  
Margaret Jensen  
Thomas and Margie Krauskopf  
Rita and Reiny Meihnsner  
Michael and Marita Menard  
Mary Stamstad  
Dave and Dawn Stucki

#### Platinum Level - \$8,000 - \$9,999 cumulative

Jack and Donna Anderson  
Jack and Patricia Mitchell

#### Gold Level - \$5,000 - \$7,999 cumulative

Michael J. and Barbara Foley  
Donald and Audrey Kasper  
Kit-Yin Ling  
Mary Odell  
Judy Olson  
John and Carmen Skilton  
David and Julie Worzala  
Margie and Keith Zutter

#### Silver Level - \$2,000 - \$4,999 cumulative

Leroy and Virginia Adler  
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John Betthausen  
James J. and Mary M. Brill  
Arnold and Donna Chandler  
Richard T. Dewitt  
Thomas and Ann Duter  
Thomas and Cynthia Erickson  
George A. Fait

Wayne and Barbara Halverson  
Rolf R. and Kathleen Hempel  
Lee and Mary Ihlenfeldt  
Tim Jeffery  
James and Sue Jenkins  
Kim and John Jensen  
Roland and Irma Krogstad  
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Mick and Linda Maier  
Lucile McFee  
Kim and Mark Pilgrim  
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Doris Schroeder  
Charles and Kay Spelbring  
Richard and Marcia Taugher  
Dave and Helen Tetzlaff  
Diane and William Wiedenbeck  
Maurice Young  
Judy Zvara

#### Benefactor - \$1,000+ in one year

Ann M. White

### ANNUAL FUND - Friends of RSVP

#### PATRON

##### (\$500-\$999)

AXA Foundation  
Epic Revenue Team/Joseph Leamon  
Elizabeth and Robert Herbst  
Virginia Logsdon  
Primrose Lutheran Church  
Sun Prairie Lions Club  
Sun Prairie Lions Club Foundation  
Gerald Tyson

#### SPONSOR

##### (\$250-\$499)

Alliant Energy Foundation  
Julie Dahlen  
Bernadine Jess  
Johnson Bank/Ken Dickson  
Carolyn S. and Donald P. Knorr  
John and Donna Montgomery  
Dave and Virginia Nichols  
John and Carol Palmer  
Myra Reilly

### ADVOCATE

#### (\$100-\$249)

Brian Alme  
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John Bell  
Jim and Molly Berry  
Virginia T. Boyd  
Holly Brassington  
Virginia Bunbury  
Charles and Joanne Bunge  
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James and Therese Duranso  
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Pam Gallagher  
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Ronald Goral  
Grace Lutheran Church  
Donald Grubb  
Joyce Hardwick  
Jay Hill  
Tom Howells  
Isabel Hubbard  
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Susan Jahn  
Marcella Johnson  
Rosemary Johnson  
James Johnston  
Charlotte Klassy  
Don and Lynn Klink  
Linda and Jerry Knight  
Alison Koelsch  
Jeanette Krumheuer  
John and Ginny Moore Kruse  
Georgiana Luecker  
McFarland Lioness Club  
John and Elizabeth Murphy  
National Mutual Benefit  
Joan Nelson  
Sharon Owen  
Donald and Marjorie Passman  
Tom Poppe

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## DONORS

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Gordon and Janet Renschler  
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Jean Rush  
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Dan and Jane Simpson  
Thomas and Mary Sobota  
Karl and Judy Stadler  
Laurie Swimm  
Robert and Pat Thomasgard  
Vennevoll, Inc.  
Frederick J. Wisner  
Dale Wortley

### **PARTNER**

**(\$50-\$99)**

Margorie Aeschlimann  
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Steve and Ellen Broeckert  
Kay Cipperly  
Shirley Culp  
Ruth Dahlke  
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Renata A. Lucht  
Madison Monona Lioness Club  
Jerry Marra  
Sheri Mauerman  
Ron and Mary Mesman  
Jack Meyer  
Dollie Newlun  
Lynn Nienow  
Byron and Dorothy Peterson  
Bob and Rita Reif  
Elaine Rosenblatt  
Sally Ross  
Darrel and Nancy Schrader  
Kris Schutte  
Franklin and Dorothy Schwenn  
David Seligman  
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Thomas and Margaret Washa  
Henry Wertheimer  
Fredric T. and Joyce M. Williams  
Dennis and Pat Wood  
Dorothy L. Zander  
Frank and Diane Zillner

**RSVP also expresses its sincere appreciation to the Donors who contributed up to \$49 during 2015 but due to space constraints could not be listed.**

### **PROJECT FUNDERS**

Hilldale Shopping Center

### **GRANTS**

AAA Wisconsin  
Endres Foundation  
The Evjue Foundation  
Madison Community Foundation  
Madison Rotary Foundation  
Madison South Rotary Foundation  
Meriter Hospital  
Oakwood Foundation  
Stoughton Area Community Foundation  
Middleton VFW Post 8216  
Wahlin Foundation, Inc.  
Whole Foods

### **EVENT SPONSORS**

#### **Major Event Sponsor**

Madison Gas & Electric

#### **Event Sponsors**

Ansay & Associates  
Custer Financial Services  
Dean & St. Mary's  
Endres Foundation  
The Evjue Foundation  
Mike and Barbara Foley  
Herb Kohl Charities  
Meriter Hospital  
Oak Park Place  
South Madison Rotary Foundation  
Sub-Zero Foundation, Inc.  
Summit Credit Union  
U.S. Bank  
UW Health and Unity Health Insurance  
Wahlin Foundation  
Wegner CPAs

### **ADVERTISERS**

Agrace Hospicecare  
Capitol Lakes Retirement

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## DONORS

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### ADVERTISERS

Cress Funeral and Cremation Service  
Four Winds Skilled Nursing & Rehab.  
Gunderson Funeral and Cremation Care  
Home Health United  
Meridian Group  
Rosewood Villas  
Ryan & Joyce-Ryan Funeral Home  
Segues  
Senior Helpers  
The Shoe Box  
St. Mary's Adult Day Health Center

### BUSINESSES PROVIDING HOME - DELIVERED MEAL DRIVERS

RSVP Driver Services salutes the  
following businesses for encouraging their  
employees to serve as Home  
Delivered Meal Drivers:

BMO Harris Bank (Middleton, Waunakee)  
Capital One Bank Middleton  
DeForest Police Department  
Firestone Building Products, DeForest  
Fitchburg City Employees

NORD Gear, Waunakee  
Placon Corporation, Fitchburg  
State Bank of Cross Plains (Cross Plains,  
Mt. Horeb, Oregon and Waunakee)

### TRIAD CONFERENCE SPONSORS

AAA Wisconsin  
Dane County Deputy Sheriff 's  
Association  
Madison Community Foundation -  
Tom Stamstad Memorial Fund  
Madison Professional Police Officer's  
Association  
Wisconsin Police Leadership Foundation

### IN-KIND

Peggy Ahlgren  
Ardyth's Sew-N-Vac Shoppe/  
Michele Miller  
Kathryn S. Arndt  
Mary Beihoff  
Lori Bocher  
Charles and Joanne Bunge  
Gretchen Caballero  
Shirley Coulter

Nancy Didion  
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Inkworks, Inc.  
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Karen Kautzky  
Lands' End, Inc.  
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Karen Osborn  
Pat Osborn  
Kathy Pusateri  
Jeanne Schwass-Long  
Kathi Seman  
The Gardens RSVP Group  
Lois B. Tyler  
Lorene Webber  
Mary Jo Wettstein  
Margie Zutter

## WHO WE ARE

RSVP seeks to utilize the skills, knowledge and life experiences of older adults, helping them lead healthy, productive lives while making a positive impact in the community. RSVP volunteers provide direct service, helping a wide variety of public and nonprofit organizations in Dane County. What makes RSVP so unique? Volunteers are personally interviewed and matched with appropriate assignments that meet their time, interest, and lifestyle needs, as well as skills required by community agencies. We also provide regular follow-up to ensure volunteer satisfaction. Survey results indicate that over 94% of RSVP volunteers feel their volunteer work keeps them active, and that they have a more positive outlook because they help their community.

*“Thank you for creating the lap quilts for our patients. Especially in these cold winter months, it is so nice for our patients to cover up as they recover from their brain injuries and surgeries. Thanks, again.”* ...UW Hospital Neuro ICU Nursing Staff

*“Volunteering is a part of my everyday life, and I wouldn’t know what to do each day if I didn’t volunteer. It makes me feel good, and I know I am helping those who may not be able to help themselves.”* ...RSVP Volunteer Driver Escort

*“(The Foster Grandparent) is a wonderful asset to the classroom. He is confident and flexible. He relates wonderfully to the children and is loved by all.”* ...Classroom Teacher

*“I learned to identify buses and where they are going, what route I need to be on, and that I can really go anywhere in the city of Madison on the bus.”* ..Bus Buddy Tour Participant

*“Staff would have to work 60 hour work weeks to get everything done that volunteers help us with. Bottom line? RSVP volunteers make our lives so much better.”* ...Community Connections Agency Representative

*“This program is the very best! The program does provide me with effective help during our time of need by providing us with transportation. We had a very comfortable driver and very pleasant to talk to. For me, it’s a wonderful program, and I pray that it stays forever!”* ...Brooklyn, Wisconsin, Driver Services Passenger



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